UI 101
COVID-19

UNEMPLOYMENT INSURANCE AGENCY

HOW DO I FILE A CLAIM?

- Online at michigan.gov/uia using the MiWAM portal
- By phone 1-866-500-0017 Option 1 "to inquire about and to file a claim"

WHAT DO I NEED TO FILE?

- Social Security number
- Employment information for the past 18 months: employer name and address, first/last day worked/ gross earnings
- Your address, phone number, date of birth
- Non-Citizens Alien registration and the expiration date of your work authorization card
- Driver's License or State ID

WHAT'S NEXT?

How do I get paid?

In order to get paid, **EVERY TWO WEEKS** you must *report* (certify) that you are still unemployed by answering some questions.

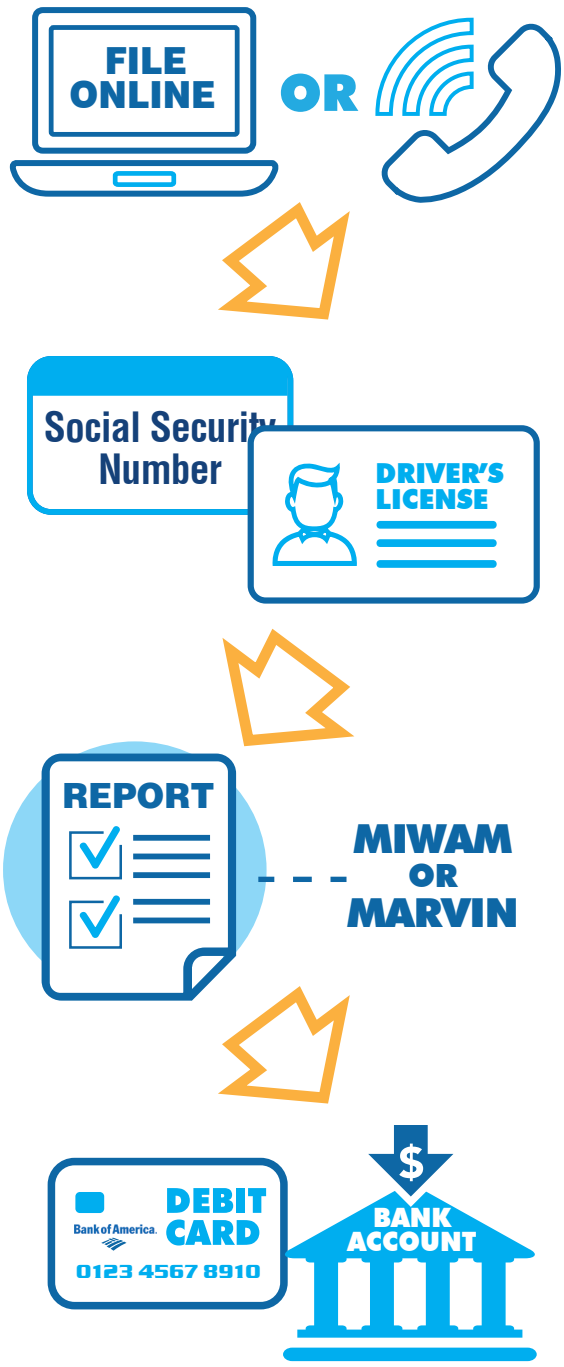
How do I report?

- Online 24/7 through your MiWAM account.
- Phone MARVIN (1-866-638-3993) Monday-Saturday 8:00 am – 7:00 pm.

Payment posts within 2-3 business days from the date you report. Saturdays, Sundays, and holidays are not considered a business day.

There are two options for payment

- Direct deposit through your bank or credit union - You will need your routing number and account number
- UIA Bank of America debit card

QUESTIONS ON YOUR CLAIM?

- **Visit michigan.gov/uia for tools and resources**
- **Access your MIWAM account 24/7**
- **Chat with an agent M-F, 8 am to 6 pm or**
- **Call our Customer Service line at 866-500-0017, M-F, 8 am to 6 pm. TTY service is available at 866-366-0004.**